



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: September

Year: 2025

&

Financial Year 2025 - 26

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : Sept 2025						FY- Year :2025-26	
S.No.	Details	Aug'25		Sep'25		FY 25-26 (till Sep'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	375076	99.96%	392109	99.95%	2282390	99.96%
1.1.2	Number of Unattended Calls (UAC)	142	0.04%	212	0.05%	971	0.04%
1.1.3	Total Number of Calls received	375218	100.00%	392321	100.00%	2283361	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	68894	42.12%	69265	41.93%	402313	42.72%
1.2.2	Non-IFT Calls	94688	57.88%	95911	58.07%	539366	57.28%
1.2.3	Total Number of Emergency Calls	163582	100.00%	165176	100.00%	941679	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.1%	NA	97.6%	NA	98.0%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.4%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	1.6%	NA	2.0%	NA	1.7%	NA
2	Operations						
2.1.1	Number of Aailed (Beneficiaries)	154413	99.14%	159561	95.04%	909984	98.49%
2.1.2	Number of Unavailed	1342	0.86%	1325	0.79%	6982	0.76%
2.1.3	Total Number of Dispatches	155755	100.00%	167891	100.00%	923971	99.24%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.9	NA	3.9	NA	3.9	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed (Beneficiaries)	1281	100.00%	1397	99.86%	7617	99.95%
2.1.7	Number of Unavailed	0	0.00%	2	0.14%	4	0.05%
2.1.8	Total Number of Neo-Natal Dispatches	1281	100.00%	1399	100.00%	7621	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.7	NA	0.8	NA	0.8	NA
3	Types of Emergencies handled						

3.1	Accidental Poisoning	7340	4.75%	7439	4.66%	45523	5.00%
3.2	Acute Abdomen	13578	8.79%	13774	8.63%	82283	9.04%
3.3	Allergic Reactions	267	0.17%	249	0.16%	1649	0.18%
3.4	Animal Attack	4087	2.65%	4209	2.64%	23316	2.56%
3.5	Assault	7936	5.14%	7601	4.76%	46482	5.11%
3.6	Behavioral	210	0.14%	177	0.11%	866	0.10%
3.7	Cardiac/Cardio Vascular	10932	7.08%	11026	6.91%	64062	7.04%
3.8	COVID 19	1	0.00%	0	0.00%	13	0.00%
3.9	Diabetes	2257	1.46%	2380	1.49%	13712	1.51%
4	Environmentals	3	0.00%	2	0.00%	17	0.00%
4.1	Epilepsy	5566	3.60%	5734	3.59%	31685	3.48%
4.2	Fevers / Infections	4537	2.94%	7020	4.40%	27069	2.97%
4.3	Fire/Burns	642	0.42%	675	0.42%	3687	0.41%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	0	0.00%
4.5	Industrial	24	0.02%	33	0.02%	163	0.02%
4.6	Neonatal(upto 1 month)	1499	0.97%	1598	1.00%	8831	0.97%
4.7	Paediatric(1-12years)	94	0.06%	113	0.07%	714	0.08%
4.8	Pregnancy related	24221	15.69%	26221	16.43%	150909	16.58%
4.9	Respiratory	9422	6.10%	10307	6.46%	54660	6.01%
5	Trauma (Vehicular)	31331	20.29%	29560	18.53%	177357	19.49%
5.1	Stroke/CerebroVascular Accidents	3175	2.06%	3261	2.04%	19086	2.10%
5.2	Suicide attempt	826	0.53%	853	0.53%	5092	0.56%
5.3	Trauma (non Vehicular)	12140	7.86%	11493	7.20%	67851	7.46%
5.4	Unconscious	11014	7.13%	12228	7.66%	65953	7.25%
5.5	Others	3311	2.14%	3608	2.26%	19004	2.09%
	Total Emergencies (Beneficiaries)	154413	100.00%	159561	100.00%	909984	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	15499	63.99%	16024	61.11%	95923	63.56%
6.2	Non-IFT	8722	36.01%	10197	38.89%	54986	36.44%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	6388	NA	7058	NA	38321	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	12170	NA	12289	NA	71648	NA

District Wise Distribution of Ambulances (As of Sep'25)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	1	-	20	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	18	47	4	1	70	13
4	COIMBATORE	11	52	2	1	66	4
5	CUDDALORE	11	43	2	-	56	1
6	DHARMAPURI	6	21	2	-	29	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	5	24	2	-	31	-
10	KANCHEEPURAM	11	24	1	-	36	-
11	KANYAKUMARI	4	13	1	-	18	-
12	KARUR	4	14	1	-	19	-
13	KRISHNAGIRI	6	30	3	-	39	1
14	MADURAI	11	32	2	1	46	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	18	2	-	28	-
18	NILGIRIS	9	30	2	-	41	-
19	PERAMBALUR	5	11	1	-	17	-
20	PUDUKOTTAI	9	27	2	-	38	1
21	RAMANATHAPURAM	6	23	2	-	31	-
22	RANIPET	4	15	1	-	20	-
23	SALEM	7	43	2	-	52	2
24	SIVAGANGA	7	23	2	-	32	1
25	TENKASI	6	14	1	-	21	-
26	THANJAVUR	9	26	2	-	37	2
27	THENI	6	18	2	-	26	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	12	36	2	-	50	1
30	THIRUVARUR	5	16	1	-	22	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	13	31	2	-	46	1
33	TIRUNELVELI	6	15	1	-	22	1
34	TIRUPATTUR	7	20	2	-	29	-
35	TIRUPUR	10	21	2	-	33	1
36	VELLORE	6	19	1	-	26	1
37	VILLUPURAM	8	30	1	-	39	2
38	VIRUDHUNAGAR	8	16	2	-	26	-
Total		307	977	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Sep'25					FY 25-26 (Till Sep'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,647	1,128	43%	1,519	57%	15,233	6,728	44%	8,505	56%
CHENGALPATTU	7,079	2,391	34%	4,688	66%	38,284	12,706	33%	25,578	67%
CHENNAI	8,572	3,040	35%	5,532	65%	47,573	17,236	36%	30,337	64%
COIMBATORE	7,319	2,277	31%	5,042	69%	41,369	13,454	33%	27,915	67%
CUDDALORE	7,876	3,474	44%	4,402	56%	43,892	18,975	43%	24,917	57%
DHARMAPURI	3,723	1,643	44%	2,080	56%	21,568	9,920	46%	11,648	54%
DINDIGUL	3,862	1,942	50%	1,920	50%	22,981	11,638	51%	11,343	49%
ERODE	5,420	1,756	32%	3,664	68%	30,013	10,152	34%	19,861	66%
KALLAKURICHI	3,880	2,015	52%	1,865	48%	21,261	10,877	51%	10,384	49%
KANCHEEPURAM	3,803	1,276	34%	2,527	66%	20,170	6,943	34%	13,227	66%
KANYAKUMARI	2,209	951	43%	1,258	57%	12,589	5,457	43%	7,132	57%
KARUR	2,420	1,035	43%	1,385	57%	13,776	5,850	42%	7,926	58%
KRISHNAGIRI	4,786	2,215	46%	2,571	54%	26,867	12,857	48%	14,010	52%
MADURAI	5,240	2,178	42%	3,062	58%	31,721	13,678	43%	18,043	57%
MAYILADUTHURAI	1,885	1,024	54%	861	46%	11,354	6,203	55%	5,151	45%
NAGAPATTINAM	2,684	1,346	50%	1,338	50%	14,568	7,391	51%	7,177	49%
NAMAKKAL	3,290	1,325	40%	1,965	60%	19,474	8,064	41%	11,410	59%
NILGIRIS	2,616	1,332	51%	1,284	49%	14,375	7,737	54%	6,638	46%
PERAMBALUR	2,155	608	28%	1,547	72%	11,169	3,095	28%	8,074	72%
PUDUKOTTAI	4,747	2,249	47%	2,498	53%	27,797	13,280	48%	14,517	52%
RAMANATHAPURAM	3,847	1,484	39%	2,363	61%	22,270	8,145	37%	14,125	63%
RANIPET	2,223	1,248	56%	975	44%	12,316	7,175	58%	5,141	42%
SALEM	6,171	2,668	43%	3,503	57%	36,407	16,030	44%	20,377	56%
SIVAGANGA	4,104	1,781	43%	2,323	57%	22,454	10,368	46%	12,086	54%
TENKASI	2,109	1,270	60%	839	40%	12,952	7,934	61%	5,018	39%
THANJAVUR	4,670	1,601	34%	3,069	66%	27,994	9,407	34%	18,587	66%
THENI	3,121	1,645	53%	1,476	47%	18,488	9,762	53%	8,726	47%
THIRUVALLUR	8,277	3,793	46%	4,484	54%	44,912	19,980	44%	24,932	56%
THIRUVANNAMALAI	5,870	3,235	55%	2,635	45%	33,632	18,423	55%	15,209	45%
THIRUVARUR	2,591	1,146	44%	1,445	56%	15,348	7,039	46%	8,309	54%
THOOTHUKUDI	2,711	1,292	48%	1,419	52%	17,056	8,109	48%	8,947	52%
TIRUCHIRAPPALLI	5,473	2,283	42%	3,190	58%	32,965	13,264	40%	19,701	60%
TIRUNELVELI	3,192	1,757	55%	1,435	45%	18,857	10,347	55%	8,510	45%
TIRUPATTUR	2,721	1,487	55%	1,234	45%	14,976	8,250	55%	6,726	45%
TIRUPUR	5,271	1,844	35%	3,427	65%	30,494	10,936	36%	19,558	64%
VELLORE	3,292	1,986	60%	1,306	40%	18,099	10,336	57%	7,763	43%
VILLUPURAM	4,802	1,800	37%	3,002	63%	27,478	10,319	38%	17,159	62%
VIRUDHUNAGAR	2,903	1,377	47%	1,526	53%	17,252	9,006	52%	8,246	48%
Total	1,59,561	68,902	43%	90,659	57%	9,09,984	3,97,071	44%	5,12,913	56%

District wise Emergencies Handled – Sep'2025

DISTRICT	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	83	115	186	115	1		52	74	184	40
CHENGALPATTU	97	163	299	212	7	3	32	123	167	56
CHENNAI	71	99	398	483	3	14	12	23	196	27
COIMBATORE	159	165	365	247	1	8	52	97	216	48
CUDDALORE	174	324	404	277	4	13	73	173	307	175
DHARMAPURI	51	144	101	136	2	5	18	116	114	45
DINDIGUL	62	140	108	174	1	1	19	61	184	76
ERODE	91	97	198	198	2	5	32	64	181	62
KALLAKURICHI	89	172	144	211	2	4	17	87	132	61
KANCHEEPURAM	53	86	262	134	3		27	69	99	19
KANYAKUMARI	24	39	67	113	1	3	7	26	125	85
KARUR	30	61	126	122		2	19	50	117	52
KRISHNAGIRI	42	147	92	151	1	5	17	95	84	68
MADURAI	110	125	205	192		2	26	74	173	69
MAYILADUTHURAI	24	68	51	107	3	6	18	40	78	20
NAGAPATTINAM	53	86	148	171	1	7	29	92	128	72
NAMAKKAL	76	103	180	129	3	2	31	71	128	58
NILGIRIS	21	55	87	150	3	1	11	23	56	50
PERAMBALUR	69	60	147	64		2	21	44	106	12
PUDUKOTTAI	72	128	192	207	1	13	41	142	183	109
RAMANATHAPURAM	37	108	136	146		2	21	66	124	101
RANIPET	25	65	80	89	2	5	19	45	33	19
SALEM	116	187	208	186	2	3	36	124	249	69
SIVAGANGA	46	107	167	211	2	3	216	93	116	88
TENKASI	33	75	41	132	1	1	11	36	81	55
THANJAVUR	148	172	261	155	2	4	78	100	206	58
THENI	76	124	101	139	3	4	14	52	137	51
THIRUVALLUR	110	271	410	404	8	8	26	170	149	74
THIRUVANNAMALAI	85	249	282	229	1	6	48	175	119	50
THIRUVARUR	76	113	123	117	2	3	28	71	138	36
THOOTHUKUDI	34	90	114	142		4	12	27	128	60
TIRUCHIRAPPALLI	90	146	236	183	6	3	45	108	266	73
TIRUNELVELI	45	104	106	225		2	7	35	127	70
TIRUPATTUR	18	88	98	135	9	4	13	41	90	26
TIRUPUR	97	100	287	245	3	3	24	60	173	45
VELLORE	32	145	97	237	2	3	20	75	40	31
VILLUPURAM	96	170	271	155	5	6	51	117	158	37
VIRUDHUNAGAR	39	94	95	178	2		12	35	105	57
Grand Total	2654	4785	6873	6901	89	160	1235	2974	5397	2204

DISTRICT	Behavioral		Cardiac/Cardio Vascular		Diabetes		Environmentals		Epilepsy	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	1		103	90	11	24			37	35
CHENGALPATTU		1	192	163	24	61			211	115
CHENNAI	2	60	314	254	51	91			397	133
COIMBATORE	1	1	338	272	47	50		1	216	87
CUDDALORE	3	2	280	230	24	75			92	119
DHARMAPURI			71	96	11	39			51	86
DINDIGUL	2	2	102	189	6	48			73	63
ERODE	3	3	185	154	10	52			88	56
KALLAKURICHI	1	1	96	115	25	42			43	80
KANCHEEPURAM	2	1	112	94	14	25			101	73
KANYAKUMARI			34	77	17	34			31	30
KARUR		1	122	91	13	23			45	30
KRISHNAGIRI		3	57	103	9	45			50	79
MADURAI		1	178	192	33	44			103	83
MAYILADUTHURAI		2	53	98	5	18			34	54
NAGAPATTINAM	1	1	95	126	10	53			54	36
NAMAKKAL	1	4	130	139	12	36			60	55
NILGIRIS	1	5	57	125	6	20			34	48
PERAMBALUR	2		94	46	10	23			23	16
PUDUKOTTAI	2	7	147	209	10	46			70	112
RAMANATHAPURAM	1	1	98	175	1	33			39	49
RANIPET		3	37	88	3	39			35	57
SALEM	2	2	183	187	35	46			116	91
SIVAGANGA	1	2	215	208	25	46			41	65
TENKASI	1	2	39	175	10	38			25	54
THANJAVUR	1	2	178	158	19	25			96	61
THENI		5	105	243	25	43			29	68
THIRUVALLUR	3	2	262	342	42	88			196	161
THIRUVANNAMALAI	2		127	190	31	65			92	142
THIRUVARUR		1	100	110	9	31			41	49
THOOTHUKUDI		2	69	120	12	43			46	43
TIRUCHIRAPPALLI	3	3	219	210	25	51			91	80
TIRUNELVELI		2	104	226	24	46			36	40
TIRUPATTUR	1	2	66	107	8	41			32	62
TIRUPUR	2	2	229	211	48	56			151	63
VELLORE	1	2	55	133	10	50		1	44	100
VILLUPURAM	1	2	137	114	26	35			88	67
VIRUDHUNAGAR	4	2	53	130	8	46			42	39
Grand Total	45	132	5036	5990	709	1671	0	2	3053	2681

DISTRICT	Fevers / Infections		Fire/Burns		Industrial		Neonatal(upto 1 month)		Others	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	102	46	7	5				19	22	29
CHENGALPATTU	155	152	17	14	2		3	43	64	75
CHENNAI	155	178	27	18	2	1	7	207	108	317
COIMBATORE	174	165	19	3	1	2	3	84	87	77
CUDDALORE	266	224	55	21	2		8	43	40	81
DHARMAPURI	54	78	3				1	42	22	48
DINDIGUL	46	53	4	8			2	37	28	54
ERODE	98	99	8	8			2	28	40	58
KALLAKURICHI	103	88	3	10			5	82	20	42
KANCHEEPURAM	172	106	11	9				26	36	51
KANYAKUMARI	28	45	4				1	11	20	55
KARUR	70	46	4	1			5	19	24	41
KRISHNAGIRI	51	123	9	9			1	41	20	60
MADURAI	54	61	17	9	1	2	4	47	39	32
MAYILADUTHURAI	34	63	4	7			4	25	12	40
NAGAPATTINAM	63	76	6	8			3	11	16	40
NAMAKKAL	77	69	6	1		1		16	33	46
NILGIRIS	84	72	2	3		2	2	24	16	66
PERAMBALUR	106	33	1	2	1		2	20	14	20
PUDUKOTTAI	76	109	7	8	1		1	30	41	61
RAMANATHAPURAM	45	36	11	8				31	8	43
RANIPET	46	59	5	7				31	14	46
SALEM	133	181	11	6	3		4	53	47	115
SIVAGANGA	85	76	8	10	1		4	17	42	61
TENKASI	18	62	2	5			3	17	14	38
THANJAVUR	85	59	19	8			7	25	48	29
THENI	32	58	8	5			1	30	25	53
THIRUVALLUR	177	294	17	13	2		2	55	70	91
THIRUVANNAMALAI	149	184	8	17		1	4	73	51	71
THIRUVARUR	50	64	5	6			2	21	17	29
THOOTHUKUDI	18	53	8	4			1	33	34	39
TIRUCHIRAPPALLI	85	84	17	6	2	2	5	49	43	55
TIRUNELVELI	39	89	10	15	1		4	26	27	49
TIRUPATTUR	64	112	2	5	2		1	33	13	35
TIRUPUR	107	69	10	9			3	25	55	92
VELLORE	42	152	6	6			1	42	15	62
VILLUPURAM	163	106	13	10			3	37	35	52
VIRUDHUNAGAR	22	68	10	7	1		2	44	30	65
Grand Total	3328	3692	384	291	22	11	101	1497	1290	2318

DISTRICT	Paediatric (1-12years)		Pregnancy related		Respiratory		Stroke/Cerebro Vascular Accidents	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR		2	94	276	110	52	27	21
CHENGALPATTU	1	5	176	471	349	179	66	73
CHENNAI		9	62	454	410	229	88	114
COIMBATORE	1	2	312	445	421	163	87	69
CUDDALORE		4	444	888	329	188	65	62
DHARMAPURI		2	778	439	90	92	21	37
DINDIGUL		2	109	499	110	99	21	67
ERODE		2	995	413	188	104	32	67
KALLAKURICHI		4	293	554	121	97	12	35
KANCHEEPURAM	1	1	143	247	178	75	30	36
KANYAKUMARI	1		73	127	73	58	21	22
KARUR			116	218	98	58	15	28
KRISHNAGIRI	1	2	1085	805	78	107	17	42
MADURAI		4	109	733	241	108	49	50
MAYILADUTHURAI		3	30	190	47	66	12	29
NAGAPATTINAM	2	1	120	184	104	78	17	45
NAMAKKAL			72	178	157	94	34	32
NILGIRIS	2	7	582	420	79	64	23	59
PERAMBALUR	1	2	242	102	109	39	20	11
PUDUKOTTAI		1	318	507	166	127	17	44
RAMANATHAPURAM		1	987	254	65	74	23	41
RANIPET		1	31	314	79	118	10	47
SALEM			265	907	277	120	56	59
SIVAGANGA			210	282	105	83	25	39
TENKASI		2	22	219	51	61	22	54
THANJAVUR	1	1	244	314	243	81	39	43
THENI		5	66	309	101	101	21	80
THIRUVALLUR		3	192	750	430	298	86	129
THIRUVANNAMALAI		5	169	989	213	185	24	74
THIRUVARUR			93	164	106	68	20	27
THOOTHUKUDI		1	93	270	86	72	19	39
TIRUCHIRAPPALLI	1	5	455	714	192	120	27	76
TIRUNELVELI		2	51	346	110	72	31	140
TIRUPATTUR		6	200	432	67	101	17	43
TIRUPUR	1	2	437	298	311	114	52	88
VELLORE		9	149	535	95	145	13	56
VILLUPURAM		4	209	522	203	87	31	21
VIRUDHUNAGAR			171	255	79	59	21	51
Grand Total	13	100	10197	16024	6271	4036	1211	2050

DISTRICT	Suicide attempt		Trauma (Non Vehicular)		Trauma (Vehicular)		Unconscious	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	9	5	90	59	243	107	157	14
CHENGALPATTU	56	11	423	165	1603	275	744	31
CHENNAI	72	3	746	179	1046	106	1365	41
COIMBATORE	31	1	472	136	1181	120	858	34
CUDDALORE	35	16	283	195	1043	331	471	33
DHARMAPURI	8	9	78	63	470	141	136	25
DINDIGUL	12	2	163	115	652	227	216	25
ERODE	24	5	323	107	813	154	351	20
KALLAKURICHI	7	4	84	110	491	201	177	15
KANCHEEPURAM	12	7	158	95	774	99	339	23
KANYAKUMARI	6	1	186	108	396	103	143	14
KARUR	6		104	79	285	99	186	14
KRISHNAGIRI	8	4	87	102	710	205	152	19
MADURAI	26	6	316	99	998	214	380	31
MAYILADUTHURAI	5	9	75	72	264	91	108	16
NAGAPATTINAM	5	6	99	94	240	120	144	39
NAMAKKAL	24	7	160	105	513	158	268	21
NILGIRIS	2	1	70	88	56	34	90	15
PERAMBALUR	7	5	128	41	309	51	135	15
PUDUKOTTAI	22	8	262	126	619	212	250	43
RAMANATHAPURAM	4	4	109	110	496	186	158	15
RANIPET	7	4	70	81	365	115	114	15
SALEM	33	5	297	126	912	172	518	29
SIVAGANGA	11	5	228	141	558	215	217	29
TENKASI	2	1	120	76	274	149	69	18
THANJAVUR	12	9	179	109	855	159	348	29
THENI	10	5	109	103	445	152	168	15
THIRUVALLUR	44	14	387	210	1156	353	715	63
THIRUVANNAMALAI	14	13	161	179	746	292	309	46
THIRUVARUR	9	3	104	98	383	109	139	26
THOOTHUKUDI	8	1	108	90	441	140	188	19
TIRUCHIRAPPALLI	26	4	267	124	726	161	363	26
TIRUNELVELI	4	5	111	107	440	136	158	20
TIRUPATTUR	7	3	81	80	338	119	107	12
TIRUPUR	33	6	268	151	719	185	417	20
VELLORE	6	5	124	79	393	100	161	18
VILLUPURAM	28	5	167	74	983	151	334	28
VIRUDHUNAGAR	13	3	141	79	531	151	145	14
Grand Total	648	205	7338	4155	23467	6093	11298	930

Emergency Care Centre Cases (Since inception till Sep-2025)

ECC Performance since inception till Sep'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam(24 Nov'21)	39456	99%
2	Padiyanallur (25 June'14)	33262	92%
3	Singaperumal Koil (03 Nov'17)	19019	92%
4	Mahabalipuram (28 Sept'18)	23069	80%
5	Veppur (17 Nov'19)	19231	97%
6	Santhavellore(24 Nov'21)	9794	88%
7	Kodumbalur(03 Oct'20)	11555	100%
8	Madhanur(13 Feb'21)	17371	99%
9	Madurai(13 Feb'21)	10595	96%
10	Magudanchavadi(13 Feb'21)	14019	100%
11	Shoolagiri(13 Feb'21)	11547	92%
12	Gummidipoondi(13 Feb'21)	8445	92%
Total		217363	94%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Sep'25		FY 25-26 (Till Sep'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	20	1,34,893	12.5	6,54,057	12.6
2	CHENGALPATTU	68	2,68,146	10.8	11,79,982	10.8
3	CHENNAI	70	1,18,224	8.5	5,16,272	8.3
4	COIMBATORE	66	2,40,912	10.7	11,57,417	10.8
5	CUDDALORE	56	3,46,534	12.3	16,39,929	12.3
6	DHARMAPURI	29	1,58,022	12.4	7,87,503	12.4
7	DINDIGUL	38	2,17,821	11.7	10,35,531	11.8
8	ERODE	47	2,24,281	11.3	10,70,020	11.4
9	KALLAKURICHI	31	2,36,212	12.3	10,85,673	12.2
10	KANCHEEPURAM	36	1,48,964	11.0	6,82,164	11.1
11	KANYAKUMARI	18	72,932	10.8	3,43,588	10.9
12	KARUR	19	1,27,891	11.7	5,90,838	11.6
13	KRISHNAGIRI	39	2,41,757	12.7	11,59,083	12.7
14	MADURAI	46	1,90,926	11.1	9,50,655	11.1
15	MAYILADUTHURAI	16	93,507	11.7	4,61,009	11.7
16	NAGAPATTINAM	18	1,28,088	12.2	6,03,022	12.2
17	NAMAKKAL	28	1,37,569	12.1	6,79,076	12.1
18	NILGIRIS	41	1,33,658	9.7	6,35,087	9.8
19	PERAMBALUR	17	97,654	12.0	4,23,214	12.0
20	PUDUKOTTAI	38	2,07,123	11.9	10,07,964	12.0
21	RAMANATHAPURAM	31	2,07,152	12.6	9,38,949	12.6
22	RANIPET	20	1,13,739	11.5	5,44,344	11.6
23	SALEM	52	2,60,260	11.7	12,86,420	11.7
24	SIVAGANGA	32	1,83,902	12.1	8,89,487	12.2
25	TENKASI	21	1,26,273	11.9	6,47,279	12.0
26	THANJAVUR	37	1,94,692	12.0	9,51,832	12.0
27	THENI	26	1,43,343	11.7	6,84,583	11.7
28	THIRUVALLUR	74	3,46,693	10.2	15,55,862	10.2
29	THIRUVANNAMALAI	50	3,53,511	12.1	16,70,097	12.1
30	THIRUVARUR	22	1,13,410	12.0	5,61,409	12.0
31	THOOTHUKUDI	26	1,41,556	11.5	7,26,827	11.6
32	TIRUCHIRAPPALLI	46	2,24,590	11.7	10,79,555	11.6
33	TIRUNELVELI	22	1,27,830	11.9	6,32,550	11.8
34	TIRUPATTUR	29	1,55,556	11.4	7,21,122	11.5
35	TIRUPUR	33	2,01,277	11.1	10,07,192	11.3
36	VELLORE	26	1,45,022	11.5	6,56,526	11.5
37	VILLUPURAM	39	2,22,343	12.0	11,00,320	12.0
38	VIRUDHUNAGAR	26	1,48,349	11.9	7,56,743	12.1
Total		1353	69,34,612	11.6	3,30,73,181	11.6

First Responder Performance – Till Sep'25)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	FY 25-26	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	78	63	1991
	FR - URAPAKKAM NEW BUS STAND	10	13	102	98	27	250
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	483	295	7530
	FR - RK NAGAR	1646	882	885	299	54	5575
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	500	261	8290
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	97	6307
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	280	112	8536
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	228	96	6572
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	184	103	6639
	FR - ROYAPURAM POLICE STATION	1881	973	1299	312	201	5298
	FR - T.NAGAR FIRE STATION	0	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	317	208	8405
	FR - VADAPALANI POLICE STATION	1782	785	749	438	321	7014
	FR - VELACHERRY	1666	1163	1267	650	273	7456
	FR - TIDEL PARK	1591	912	1154	308	316	6402
	FR ICF POLICE STATION	1490	904	715	278	29	6252
COIMBATORE	FR POLLACHI MUNICIPALITY	331	247	606	817	411	2681
	FR-KAUNDAMPALAYAM	455	209	366	379	79	2640
	FR-UKKADAM PS	498	378	740	594	307	4388
	FR-PEELAMEDU POLICE STATION	618	409	600	615	188	3700
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	0	1118
	FR VADDALORE PHC	507	441	515	447	400	2557
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	878	413	7083
ERODE	FR-ERODE BUS STAND	1197	867	1337	1168	502	6855
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	372	230	6072
MADURAI	FR-KALAVASAL	1246	638	908	466	282	4764
	FR - PYKARA CHECK POST	1242	914	770	61	231	4335
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1351	603	6128
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	1178	638	8768
	FR - SALEM NEW BUS STAND	1636	1400	1294	1162	633	8425
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1713	529	8825
THANJAVUR	FR - KUMBAKONAM	7	0	510	1201	488	4304
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	967	386	4559
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1096	306	8923
THIRUVALLUR	FR - PADI	1575	1053	757	364	231	6526
	FR - POONAMALLEE PHC	1646	843	789	294	193	4397
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1154	382	5785
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1192	619	5640
	FR - RAILWAY JUNCTION	0	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	508	250	5361
	FR-COURTALLAM FALLS	0	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	1010	490	6812
	FR - PEELAMEDU POLICE STATION	0	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	1010	222	4666
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	456	159	3468
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	521	137	5025
Total		51768	33010	38959	25750	11765	250620

VVIP Ambulances - Convoy Special Services – Till Sep'25					
FY	Chennai	Coimbatore	Madurai	Chengalpattu	Total
FY 17-18	49	79	37	41	206
FY 18-19	71	92	54	37	254
FY 19-20	58	103	34	31	226
FY 20-21	0	5	0	9	14
FY 21-22	22	5	15	18	60
FY 22-23	242	110	88	89	529
FY 23-24	144	37	13	76	270
FY 24-25	14	11	3	7	35
FY 25-26 (Till Sep'25)	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations